





## **RESIDENTIAL HEAT PUMP REBATE APPLICATION**

### **ELIGIBLE CUSTOMERS**

- Howell-Oregon Electric Cooperative residential members are eligible for rebates when buying qualifying, air source or ground source (geothermal) heat pumps.
- The structure in which the member resides must be a permanent structure on a permanent foundation on land owned by the member.

### **ELIGIBLE HEAT PUMP EQUIPMENT**

- Equipment must be a new, matched heat pump system certified by ENERGY STAR®.
- Ground source heat pumps must be done with a Manual J calculation using a 70 degree temperature as an extreme on the heating side. Please ask your HVAC contractor to verify that these requirements are met.
- The Cooperative may inspect the home to determine if appropriate insulation is present in the ceiling and walls.
- Heat pumps that receive rebates may be subject to Cooperative load control programs. The participant agrees to allow the Cooperative to control their heating and cooling equipment now or in the future.

### **EXISTING EQUIPMENT**

- *Space Heating:* The heat pump may be used to replace existing electric resistance, natural gas or propane space heating equipment in the home.
- *Air Conditioning:* The heat pump must replace either a central air conditioning system or a minimum of two window air conditioning units.

### **REBATE DETAILS**

- Howell-Oregon issues cash rebates in the form of checks, not energy bill credits.
- Rebates are valid only for equipment installed after July 1st, 2008.
- Please submit one rebate application per heat pump.
- A copy of the data sales receipt or invoice must be included with the rebate application.
- The application must include all the information requested on the front of this application.
- Incomplete applications will not be processed and will be returned to the member.
- Please allow at least 6-8 weeks for rebate processing. Please keep a copy for your records.

### **DISCLAIMER**

Howell-Oregon Electric Cooperative (HOEC) is not responsible if your HVAC contractor, retailer, builder or other party provides you with inaccurate information about the amount or conditions of the actual rebate. (HOEC) will not rebate equipment that has been mislabeled or misrepresented. (HOEC) reserves the right to inspect the heat pump and its installation at the address indicated on the front of this application. (HOEC) is not responsible for any lost, late, stolen, illegible, misdirected or postage due mail. All completed applications will become the property of (HOEC). Rebate qualifications and amounts are subject to change at (HOEC'S) discretion and the program may end at any time. Howell-Oregon Electric Cooperative may request member to participate in marketing survey on their behalf.

**SEND COMPLETED APPLICATIONS TO:Howell-Oregon Electric Cooperative**

**P.O. Box 649, West Plains, MO. 65775**

***For Office Use Only***

Date Received \_\_\_\_\_ Acct. No. \_\_\_\_\_ Approval \_\_\_\_\_